



Faculty of Arts and Social Sciences  
Psychology

# Course Reading

## Conflict management

Valid from 09/01/2025

**Course Code:** PSAM28  
**Course Title:** Conflict management  
**Credits:** 7.5  
**Degree Level:** Master's level

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### Books

Fisher, Roger, Ury, William, Patton, Bruce (2011). *Getting to yes : negotiating agreement without giving in*. New York: Penguin 3. [rev.] ed.

Jordan, Thomas (2020). *Konflikthantering i arbetslivet : förstå, hantera, förebygg*. Malmö: Gleerups Andra upplagan

Norman, Jan, Öhman, Lina (2011). *Medling och andra former av konflikthantering*. Uppsala: lustus 2., omarb. uppl.

Vetenskapliga artiklar tillkommer

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Approved by the Faculty Board of Arts and Social Sciences 02/20/2025