



Faculty of Arts and Social Sciences  
Business Administration

# Course Reading

## Service Management for engineers

Valid from 08/30/2021

**Course Code:** IEAD04

**Course Title:** Service Management for  
engineers

**Credits:** 7.5

**Degree Level:** Master's level

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### Books

Skåln, Per, Ehnsjö, Rikard (2018). *Service logic*. Lund: Studentlitteratur First edition

### Articles

Articles about 600 pages. - will be provided in course instructions

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Approved by the Faculty Board of Arts and Social Sciences 09/22/2021