



Faculty of Arts and Social Sciences  
Business Administration

## Course Reading

### Service Management for engineers

Valid from 08/31/2020

**Course Code:** IEAD04

**Course Title:** Service Management for engineers

**Credits:** 7.5 ETCS cr

**Degree Level:** Master's level

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#### Articles

Articles about 600 pages. - will be provided in course instructions

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Approved by the Faculty Board of Arts and Social Sciences 03/04/2020