



Faculty of Economic Sciences, Communication and IT  
Information Systems

Syllabus

**Course Approval**

The syllabus was approved by the Faculty Board of Economic Sciences, Communication and IT on 16 April 2008, and is valid from the Spring semester of 2007 at Karlstad University.

**Course Code:** ISGC06

**Business Development from a Process and Partnership Perspective, 7.5 ECTS Credits  
(Verksamhetsutveckling med process- och flerparts perspektiv, 7.5 Swedish credit points)**

**Degree Level:** Bachelor

**Progressive Specialisation:** G2F (First cycle, has at least 60 credits in first-cycle course/s as entry requirements)

**Language of Instruction**

Swedish

**Prerequisites**

Information Systems 60 ECTS cr.

**Major Field of Study**

IKA (Information Systems)

**Learning Outcomes**

The aim of the course is that students acquire knowledge of process oriented business/systems development with an inter-organisational focus.

Upon completion of the course students should have acquired knowledge and understanding of:

- key process terms and their interrelation,
- the meaning of process orientation,
- the meaning of inter-organisational focus,
- different motivations for conducting process oriented business/systems development,
- different strategies for conducting process oriented business/systems development,
- positive and negative effects of process oriented business/systems development,
- different methods and techniques for process modelling

Upon completion of the course students should have acquired skills and abilities in:

- concept modelling
- process modelling

**Content and Form of Instruction**

The course deals with process oriented business/systems development designed for inter-organisational use. Basic concepts, motivation, strategies and effects of process oriented business/systems development are treated. Special attention is given to methods and techniques of process modelling for evaluating and/or procuring IT support. Practical components in the form of concept and process modelling are included to provide students

with the experience of conducting modelling and critical modelling factors.

The course is offered as a campus course or as distance education. Instruction on campus is in the form of lectures, exercises and seminars. The distance course are based on study guides, discussion fora and supervised application via an Internet platform.

#### Reading List

See separate document.

#### Examination

Examination is in the form of written hand-in assignments. Students are also required to attend a final seminar, or submit an extra application task, to earn a final grade.

Examination based on this syllabus may be completed up to one year after the syllabus is replaced. Two examination opportunities are provided during the first academic year in which the course is not offered, and one in the second year.

#### Grades

One of the grades Distinction (VG), Pass (G), or Fail (U) is awarded in the examination of the course.

#### Quality Assurance

Follow-up relating to learning conditions and goal-fulfilment takes place both during and upon completion of the course in order to ensure continuous improvement. Course assessment is based on student views and experiences as reported in written course evaluations and/or group discussions. Students will be informed of the result of the evaluation and of the measures to be taken.

#### Course Certificate

A course certificate will be provided upon request.

#### Additional Information

Students who enrolled before 1 July 2007 will complete their studies in accordance with the requirements of the earlier admission. Upon completion students may request degree and course certificates to be issued under the current ordinance if they meet its requirements.

The local regulations for studies at the Bachelor's and Master's levels at Karlstad University stipulate the obligations and rights of students and staff.

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