



Faculty of Arts and Social Sciences
Business Administration

Syllabus

Leadership and management in multicultural organisations

Course Code:	FEAD62
Course Title:	Leadership and management in multicultural organisations <i>Ledning och styrning i multikulturella organisationer</i>
Credits:	7.5
Degree Level:	Master's level
Progressive Specialisation:	Second cycle, has only first-cycle course/s as entry requirements (A1N)

Major Field of Study:
FOA (Business Administration)

Course Approval

The syllabus was approved by the Faculty of Arts and Social Sciences 2025-09-12, and is valid from the Spring semester 2026 at Karlstad University.

Prerequisites

A Bachelor degree of at least 180 ECTS credits, including at least 90 ECTS credits with progression in the main area of study Business Administration or a Technology, Science, Social Science, or Humanities main area of study, or 90 ECTS credits of Business Administration courses in the Business and Economics programme, with 30 ECTS credits at the G2F level or higher, and upper secondary level English 6 or English level 2, or equivalent

Learning Outcomes

Upon completion of the course, students should be able to:

1. describe and explain various definitions and dimensions of culture through relevant

theories, concepts, models, and methods,

2. explain, analyse, and reflect critically upon the effects of culture on different aspects of business management, and

3. analyse and reflect critically upon current challenges that businesses, organisations, and society face in relation to multicultural contexts and border-crossing activities that entail intercultural interaction.

Content

The aim of the course is to provide students with knowledge and understanding regarding the importance of cultural diversity in today's globalised world and the effects of intercultural interaction. The course also outlines what leadership and management means in the context of multicultural organisations and treats the significance of cultures for leadership and organisation. The issue of social responsibility and various ethical problems that businesses may have in relation to various cultures are raised as well. The course covers concepts, theories, models, and methods with a focus on the need to understand and implement intercultural interaction.

Reading List

See separate document.

Examination

Assessment is based on written and oral, individual and group assignments presented and discussed in seminars.

If students have a decision from Karlstad University entitling them to Targeted Study Support due to a documented disability, the examiner has the right to give such students an adapted examination or to examine them in a different manner.

Grades

One of the grades Distinction (VG), Pass (G), or Fail (U) is awarded in the examination of the course.

Quality Assurance

Follow-up relating to learning conditions and goal-fulfilment takes place both during and upon completion of the course in order to ensure continuous improvement. Course evaluation is partly based on student views and experiences obtained in accordance with current regulations and partly on other data and documentation. Students will be informed of the result of the evaluation and of any measures to be taken.

Course Certificate

A course certificate will be provided upon request.

Additional information

The local regulations for studies at the Bachelor and Master levels at Karlstad University stipulate the obligations and rights of students and staff.